

## **Welcome to HealthEZ!**

We are glad you're here. Please read on for help understanding and using your medical ID card.

#### When you schedule an appointment

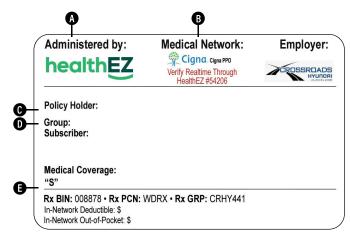
Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the Cigna network**.

#### **Understanding Your ID Card**

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your medical network is Cigna. Providers in network offer services at a discounted rate.
- C. Your Group ID connects you with Crossroads Hyundai.
- D. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- E. Your pharmacy enters this information, along with your Subscriber ID, to process your medications.

# Your provider can verify your eligibility with HealthEZ three ways:

- 1. Via Realtime verification in their practice management system.
- 2. myhealthez.com/provider
- 3. Call HealthEZ at 844-449-5553.





### Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.





