

Welcome to HealthEZ!

We are glad you're here. Please read on for help understanding and using your medical ID card.

When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the Cigna network**.

Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your medical network is Cigna. Providers in network offer services at a discounted rate.
- C. Your Group ID connects you with Crossroads Hyundai.
- D. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- E. Your pharmacy enters this information, along with your Subscriber ID, to process your medications.

Administered by: **Medical Network:** Cigna PPO
Verify Realtime Through HealthEZ #54206 **Employer:**

Policy Holder:

Group:

Subscriber:

Medical Coverage:
"S"

Rx BIN: 008878 • **Rx PCN:** WDRX • **Rx GRP:** CRHY441
In-Network Deductible: \$
In-Network Out-of-Pocket: \$

Your provider can verify your eligibility with HealthEZ three ways:

1. Via Realtime verification in their practice management system.
2. myhealthez.com/provider
3. Call HealthEZ at 844-449-5553.

MEMBERS
Crumdale Advocates: 855-255-7060
Benefits & myHealthEZ: CrossroadsHyundaiBenefits.com

PROVIDERS
Eligibility: MyHealthEZ.com/Provider, **Verify Realtime Through HealthEZ #54206**
Benefits: 844-449-5553 **Precertification:** 888-250-4144
Submit Claims to: Payer ID # 62308
Cigna: PO Box 188061, Chattanooga, TN 37422-8061

PRIMARY MEDICAL NETWORK: Cigna
To find a Cigna provider, please visit MyCigna.com.

Carry this card at all times. Failure to comply with precertification as specified by the plan may result in a reduction of benefits. Possession of this card or obtaining precertification does not guarantee coverage. **Benefits are not insured by Cigna or affiliates.**

AWAY FROM HOME CARE

PHARMACY: WellDyne
888-479-2000, WellDyne.com

Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.

